

Mozilla Thunderbird Survey

About You - page one

1. Gender *

- ☐ Male
- ☐ Female
-

2. Age *

- ☐ under 18
- ☐ 18-34
- ☐ 35-49
- ☐ 50-64
- ☐ 65+
-

3. Which country are you living in?

4. How many computers do you use?

5. If you use more than one computer, are you using Thunderbird on all or most of them?

- ☐ Yes
- ☐ No
-

6. What Operating System do you use? *

- ☐ Mac
- ☐ Windows
- ☐ Linux

7. Which web browser do you use?

- ☐ Internet Explorer
 - ☐ Firefox
 - ☐ Chrome
 - ☐ Safari
 - ☐ Opera
 - ☐ Other
-

8. Do you use one or multiple of those services? *

- ☐ Yahoo Messenger
 - ☐ IRC
 - ☐ Skype
 - ☐ AIM
 - ☐ Windows Live Messenger (MSN)
 - ☐ ICQ
 - ☐ Google Talk
 - ☐ Facebook
 - ☐ Google+
 - ☐ Twitter
 - ☐ None
 - ☐ Other
-

9. Do you use Thunderbird for (you can click both)? *

- ☐ For personal use
 - ☐ For professional purpose
-

Using Thunderbird - page two

10. Where did you hear about Thunderbird for the first time? *

- ☐ Recommendation from a friend, family member or colleague
 - ☐ Advertising on the internet
 - ☐ Advertising elsewhere, such as TV, billboards or magazines
 - ☐ Website recommending Thunderbird
 - ☐ Specific internet search looking for a new mail client
 - ☐ Stumbled across it
 - ☐ Bundled with other software
 - ☐ Can't remember
 - ☐ Other
-

11. How many email account(s) are you managing with Thunderbird? *

- ☐ 1
 - ☐ 2
 - ☐ 3
 - ☐ 4
 - ☐ 5
 - ☐ 6
 - ☐ 7
 - ☐ 8
 - ☐ 9
 - ☐ more than 9
-

12. How long have you been using Thunderbird? *

- ☐ One month or less
- ☐ 1 to 3 months

- ☐ 3 to 6 months
 - ☐ 6 months to a year
 - ☐ 1 to 2 years
 - ☐ 2 to 3 years
 - ☐ 3 to 5 years
 - ☐ More than 5 years
 - ☐ Don't know
-

13. Which version of Thunderbird are you **currently** using? (click on the Help or Thunderbird menu and scroll down to "about Thunderbird". The version number appears below the name "Thunderbird")

- ☐ Thunderbird 1.0
 - ☐ Thunderbird 1.5
 - ☐ Thunderbird 2.0
 - ☐ Thunderbird 3.0
 - ☐ Thunderbird 3.1
 - ☐ Thunderbird 5.0
 - ☐ Thunderbird 6.0
 - ☐ Thunderbird 7.0.1
 - ☐ Thunderbird 8.0
-

14. Why did you choose Thunderbird? *

- ☐ It's free
- ☐ Open source software
- ☐ It was installed by default on my computer
- ☐ Mozilla is a non profit organization
- ☐ Simple to use
- ☐ Reputation

☐ To match my email client at work

☐ Other

15. What features do you like in Thunderbird?

☐ Multiple email accounts management

☐ Security

☐ Threaded email view

☐ Multiple add-ons/extensibility

☐ Other

16. How would you rate your overall experience with your current version of Thunderbird? (1 is poor - 10 is excellent) *

1 2 3 4 5 6 7 8 9 10
☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

Thunderbird Features - page three

17. How much do you want the following features (1 = not very important - 5 = I want this feature now) *

	1	2	3	4	5
Manage my calendar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicate through Instant Messaging platforms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access my social networks (Facebook, Twitter...)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Send very large files by email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Search the Web	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtain a new email address	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access web pages quickly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. What feature would you really like to see in Thunderbird?

19. How would you describe your perfect messaging environment within the coming years?

20. Would you recommend Thunderbird to a friend/family/colleague? (5 being most likely) *

1 2 3 4 5

☐ ☐ ☐ ☐ ☐

Thank You!

Thank you for using Thunderbird and for taking our survey. Your response is very important to us and it will help us make Thunderbird even better.
